



Blue Ridge Boat Rentals BRBR Rental Policies

Rental Fees Due at Booking

- Rental is paid in full at the time of booking. Payment can be made by credit card or PayPal.

Cancellation Policy

- Cancellations made 21 days or more from reservation date are subject to a 10% cancellation fee with the remaining balance being refunded. Cancellations made between 10 to 20 days before the reservation date will receive a 50% refund of the rental fees. Any cancellation less than 10 days before the rental period will forfeit the entire reservation.

Late Pickup

- Renters are required to arrive at the BRBR rental office at least 30 minutes prior to their reservation time to complete necessary safety information and boat/jet ski inspection. These items are required; if you are late, time will not be extended to the rental period.
- If renters are late for their pickup by more than one hour, a call must be made to the office. If no call is made, the rental may be forfeited, as well as all rental fees. No refund will be issued.
- "No Show" renters will be charged the full rental amount.

Weather Policy

- BRBR reserves the right to cancel any reservation due to dangerous weather conditions. If BRBR does cancel a reservation due to inclement weather, a rental voucher for the full rental amount will be issued to the customer.
- The prediction of inclement weather, light rain and/or clouds do not justify a rental cancellation.
- There will be no refunds issued if the boat/jet ski has departed for the planned rental period.

Gasoline

- Boat/jet ski tanks will be full at the time of departure. Renters are responsible for paying for all fuel used during the rental period. If the boat/jet ski is not returned FULL, there will be a \$25 fee, plus the cost of fuel to fill the tank.
- If BRBR is delivering your boat/jet ski, there will be a \$25 service fee, plus the cost of fuel, to fill the tank.

Towables (tubes and water skis)

- Tow equipment failure or non-use during rental period will not result in refund. Renter is responsible for returning to rental facility as soon as failure occurs, and equipment will be replaced. Please call the rental office.

Late Fee

- Each boat/jet ski returned late will be charged a \$50 per 15 minutes late fee.
- Late fee may be waived if prior arrangements are made and approved by BRBR staff.

Damages

- The Full Security Deposit of \$500 will be charged immediately to the Renter's credit card on file for each boat/jet ski damaged during renters' rental period. This applies to all damages no matter how big or small.
- If damaged and after appropriate deposit is paid, BRBR will take the craft to be accessed (by repair shop of BRBR choosing) for remaining repairs required to get the boat/jet ski back to condition it was prior to the rental. If required repairs cost more than the deposit, the renter's credit card on file will be charged the remaining amount, plus associated costs (including transportation fees, parts, labor, and lost revenue).
- A lost revenue fee of \$450 per day will be charged to the renter for each day the damaged boat/jet ski is out of commission.

Safety Gear

- Jackets, throw cushion, fire extinguisher, and anchor and line are not to be used for any purposes other than in the event of an emergency.
- Any equipment misused will have to be paid for in full. We provide safety equipment for pontoons, with the exception of infant vests.
- Anyone under the age of thirteen (13) must wear a life vest at all times.
- Individuals on PWC must wear a life vest at all times.

Age Limit

- You must be age 25 to rent and/or operate rentals and have a valid license.

Pets/Grills

- **SORRY**, no pets or grills are allowed on boats or jet skis. We do not allow cooking/grilling on any boat.

Cleanliness

- Absolutely no smoking on any boat and/or jet ski. There will be an additional cleaning charge of \$100 if evidence of smoking is determined.
- Any boats/equipment returned extremely muddy, dirty, with food and trash strewn about will be subject to an additional cleaning charge, to be determined upon inspection.